

## **Customer Information**

20/10/2022

## Introduction of 2-Factor-Authentification for EEX TT Screen

Dear trading participant,

Holding ourselves to the highest security standards of connecting to the EEX order books, we will enable the **mandatory 2-Factor-Authentification (2FA)** for the EEX TT Screen by **7**<sup>th</sup> **of November 2022**.

The 2FA will be based on an E-mail passcode. Upon login, the user will be asked to enter a code in order to proceed. This will be sent to the E-mail address which has been registered for that respective account.

Please note, that the 2FA is **already available on a voluntary basis**. To be prepared, it is recommended to activate the 2FA **via E-mail** within your own TT-settings before 7<sup>th</sup> of November 2022. **From that date on**, a login without activated 2FA via E-mail **will be not possible**. Respective login attempts will be automatically redirected to the settings section where the 2FA can be activated. The process of activating 2FA does not take more then a few minutes.

A detailed description how to activate 2FA can be found here.

Please do not hesitate to contact us if you should have questions.

Yours sincerely,

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