

Central E-Mail address for EEX exchange onboarding

Leipzig/Paris, 1 February 2023

Dear Trading Participants,

To improve your onboarding experience (membership, trader modifications, contact changes etc.), you can now contact us for all processes in each asset class, using a centralized e-mail address membership@eex.com and our Customer Care hotline **+33 1 70 36 33 42**.

For clearing & KYC specific topics, please continue to contact: memberreadiness@ecc.de

Please do not hesitate to contact us if you have any further questions.

Yours sincerely,

Contact:

EEX Customer Care Team (Tel: +33 1 70 36 33 42)

EEX Member Readiness Team (Tel: +49 341 24 680 261)

E-Mail: membership@eex.com

www.eex.com / www.ecc.de